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CALIBRATION & AFTER SALES PRICE LIST 2012

*CELEBRATING 75 YEARS OF ENGINEERING EXCELLENCE
1937 – 2012*

Effective from: 01.01.2012 | Original issue date: 01.01.2012



TORQUELEADER'S CONTACT DETAILS

Sales Hotline: +44 (0) 1483 894476
Switchboard: + 44 (0) 1483 892772
Sales Fax: + 44 (0) 1483 898536
E-mail: salesandrepairs@torqueleader.co.uk

OPENING HOURS:

Monday to Thursday: 8.00 am - 5.00 pm
Friday: 8.00 am - 12.00 pm

2012 SHUTDOWN PERIODS:

New Year's Day	Monday	2 nd January 2012
Good Friday	Friday	6 th April 2012
Easter Monday	Monday	9 th April 2012
Early May Bank Holiday	Monday	7 th May 2012
Spring Bank Holiday	Monday	4 th June 2012
Queen's Diamond Jubilee	Tuesday	5 th June 2012
Summer Bank Holiday	Monday	27 th August 2012
Christmas Period	Monday	24 th December 2012
Christmas Period	Tuesday	25 th December 2012
Christmas Period	Wednesday	26 th December 2012
Christmas Period	Thursday	27 th December 2012
Christmas Period	Friday	28 th December 2012
Christmas Period	Monday	31 st December 2012
New Year's Day	Tuesday	1 st January 2013

PURCHASING WITH CREDIT/DEBIT CARDS:



TORQUELEADER'S CALIBRATION SERVICE

➤ THE IMPORTANCE OF CALIBRATION:

To ensure the continued high performance of your quality Torque Tool, regular calibration to International Standards is vital thus guaranteeing it is operating at its peak performance.

➤ OUR COMMITMENT TO QUALITY:

At Torqueleader we take the subject of quality seriously in the manufacture of our tools. To validate our products we perform comprehensive testing and issue calibration certificates to demonstrate the tools' compliance.

We have a UKAS (United Kingdom Accreditation Service) Calibration Laboratory accredited to ISO/IEC 17025:2005 **on site**, capable of recalibrating most Hand Torque Tools, Analysers and Transducers in accordance with the International Standards.

Accreditation by UKAS means that we have been assessed against internationally recognised standards to demonstrate our competence, impartiality and performance capability.

➤ WHY WE ARE THE BEST CHOICE FOR RE CALIBRATION:

We have been a leading manufacturer of Industrial Torque Tools for many decades, combining innovative design with precision engineering to produce a comprehensive range of Torque Wrenches, Torque Screwdrivers and Torque Calibration Analysers.

Our company is assessed and registered to BS EN ISO 9001:2008 Certificate FM 363 and our tools conform to the relevant International Standards.

By designing, manufacturing and assembling our Torque Tools in house we are in the unique position of possessing unquestionable knowledge of our tools. This knowledge guarantees there is nobody better qualified to calibrate or repair Torqueleader Tools.

To further enhance our service we have one point of contact for prices, repairs, progresses and general enquiry. This provides you with continuity and ensures that all queries are handled quickly, efficiently and, most importantly, accurately.

Our in house or UKAS Calibration Service is not only excellent for Torqueleader tools but with latest technology and highly skilled staff we can also accommodate tools from other manufacturers subject to inspection and acceptance.

➤ CONTACT US TO DISCUSS YOUR CALIBRATION REQUIREMENTS:

For competitive prices, the speed of turnaround, booking your Torque Tool in, filling in the correct paperwork and general information on our in house or UKAS Calibration and Certification call the Hotline **+44 (0) 1483 894476**, email calibrate@torqueleader.co.uk or go to www.torqueleader.com

After Sales Services List Prices 2012 - in GBP

Effective until 31st December 2012

** Prices include cost of small Repairs

Product	'In House' Calibration	List Price	Repair inc 'In House' Calibration	List Price	UKAS Calibration inc New Tools	List Price	Repair inc UKAS Calibration	List Price
	Code	£ **	Code	£	Code	£	Code	£
ADS Wrenches	910101	30.00	910103	50.27	910101 + 901010	40.00	910101 + 901010	60.27
BDS Wrenches	910301	30.00	910303	84.76	910301 + 901010	40.00	910301 + 901010	94.76
CDS Wrenches	910501	30.00	910503	138.30	910501 + 901010	40.00	910501 + 901010	148.30
DDS Wrenches	910601	30.00	910603	183.13	910601 + 901010	40.00	910601 + 901010	193.13
EDS Wrenches	910701	74.03	910703	459.12				
TSC Minature Wrenches	956001	30.00	956003	40.08	956001 + 901010	40.00	956001 + 901010	50.08
TSP Minature Wrenches	956101	30.00	956103	46.83	956101 + 901010	40.00	956101 + 901010	56.83
TSN 25 & STB 35 Wrenches	911001	30.00	911003	66.31	911001 + 901010	40.00	911001 + 901010	76.31
TSN 25 1000v Insulated (torque check only)	911005	78.16						
TSN 55 & STB 70 Wrenches	911021	30.00	911023	84.85	911021 + 901010	40.00	911021 + 901010	94.85
TSN 55 1000v Insulated (torque check only)	911025	78.16						
TSN 125 Wrenches	911041	30.00	911043	98.49	911041 + 901010	40.00	911041 + 901010	108.49
TSN 125 1000v Insulated (torque check only)	911045	78.16						
TBN 2 & 10 Wrenches, & WSTT Wrenches	911101	30.00	911103	39.40	911101 + 901010	40.00	911101 + 901010	49.40
TBN 20, 55 & 110	911301	30.00	911303	48.12	911301 + 901010	40.00	911301 + 901010	58.12
TBN 25, 65, 135 Wrenches	911501	30.00	911503	49.02	911501 + 901010	40.00	911501 + 901010	59.02
All QuickSet Screwdrivers	916001	30.00	916003	40.37	916001 + 901010	40.00	916001 + 901010	50.37
All Ergo-QuickSet Screwdrivers	960001	40.00	960003	50.68	960001 + 901010	50.00	960001 + 901010	60.68
TT100, 250 & 500 Dial Screwdrivers	917001	40.00	917003	50.17	917001 + 901010	50.00	917001 + 901010	60.17
TT50 Dial Screwdrivers	917001	40.00	917003	50.17	917001 + 901030	90.00	917001 + 901030	100.17
TAAMS Transmitters, TALS Transceivers			911993	134.45				
TAAMS Receivers, TALS UIB's			911983	200.28				
Rotating Switch Units			994403	35.09				
TCR, TCS, TCP & ADJ "Clicker" Wrenches	923101	40.00	923103	60.27	923101 + 901010	50.00	923101 + 901010	70.27
RTU	960501	40.00	960503	60.27	960501 + 901010	50.00	960501 + 901010	70.27
Industrial Wrenches	923501	80.00			923501 + 901020	100.00		
Dremometer	971101	POA	971103	POA	971101 + 901020	POA		
All Production & PSE Screwdrivers >14cNm	915001	30.00	915003	34.17	915001 + 901010	40.00	915001 + 901010	44.17
Torque Brace	922101	113.68	922103	177.63				
Mechanical Analysers (one direction)	913301	63.33	913303	145.68	913301 + 901040	175.00	913301 + 901040	177.35
ETCA, ETCM, TM	913901	175.00	913903	POA	913901 + 901050	225.00		
ETX	960701	130.00	960703	POA	960701 + 901060	177.50		
SDX	960601	130.00	960603	POA	960701 + 901060	177.50		
ET.cal Compact	936301	120.00	936303	POA	936301 + 901050	170.00		
ET.cal Analysers 15 > 1000 N.m one way	936101	120.00	936103	POA	936101 + 901050	225.00		
ET.cal Analysers 15 > 1000 N.m both ways	936102	170.00	936105	POA	936102 + 901050	255.00		
ET.cal Analysers 3000N.m	936201	200.00	936203	POA	936201 + 901050	285.00		
QTC Analysers	936001	120.00	936003	POA	936001 + 901050	170.00		
TCM Closure Meters	919001	134.45	919003	287.05				
PETA CF2 Card	936601	108.52						
XB Static Transducers upto 500 N.m	936401	175.00			936401 + 901050	225.00		
XB Static Transducers over 500 N.m	936411	275.00			936411 + 901050	225.00		
FMT Transducers one way	936701	230.00			936701 + 901050	225.00		
FMT Transducers both ways	936702	397.65			936702 + 901050	225.00		
XR Rotary Transducers	936501	195.00			936501 + 901050	225.00		
Recal only - Static - up to 1000n.m.	923001	206.05						
Tohnichi Gauge	921001	149.00						
TSD (& DETS) Electronic Screwdrivers	920701	47.50			920701 + 901060	95.00		
TWD (& ETW DTW) Electronic Wrenches	920801	47.50			920801 + 901060	95.00		
E-Torc & Torcotronic Wrenches	971001	47.50	971003	POA	971001 + 901060	95.00		

POA = Price on Application

Note: A Payment of £21 (+ Carriage) Inspection, Diagnosis and Administration fee needs to be received before "un-repaired" tools are returned to Customers.

After Sales Services List Prices 2012 - in Euros

Effective until 31st December 2012

** Prices include cost of small Repairs

Product	'In House' Calibration	List Price	Repair inc 'In House' Calibration	List Price	UKAS Calibration inc New Tools	List Price	Repair inc UKAS Calibration	List Price
	Code	Euro **	Code	Euro	Code	Euro	Code	Euro
ADS Wrenches	910101	39.00	910103	65.36	910101 + 901010	52.00	910101 + 901010	78.36
BDS Wrenches	910301	39.00	910303	110.18	910301 + 901010	52.00	910301 + 901010	123.18
CDS Wrenches	910501	39.00	910503	179.79	910501 + 901010	52.00	910501 + 901010	192.79
DDS Wrenches	910601	39.00	910603	238.07	910601 + 901010	52.00	910601 + 901010	251.07
EDS Wrenches	910701	96.24	910703	596.86				
TSC Minature Wrenches	956001	39.00	956003	52.11	956001 + 901010	52.00	956001 + 901010	65.11
TSP Minature Wrenches	956101	39.00	956103	60.88	956101 + 901010	52.00	956101 + 901010	73.88
TSN 25 & STB 35 Wrenches	911001	39.00	911003	86.21	911001 + 901010	52.00	911001 + 901010	99.21
TSN 25 1000v Insulated (torque check only)	911005	101.61						
TSN 55 & STB 70 Wrenches	911021	39.00	911023	110.31	911021 + 901010	52.00	911021 + 901010	123.31
TSN 55 1000v Insulated (torque check only)	911025	101.61						
TSN 125 Wrenches	911041	39.00	911043	128.04	911041 + 901010	52.00	911041 + 901010	141.04
TSN 125 1000v Insulated (torque check only)	911045	101.61						
TBN 2 & 10 Wrenches, & WSTT Wrenches	911101	39.00	911103	51.22	911101 + 901010	52.00	911101 + 901010	64.22
TBN 20, 55 & 110	911301	39.00	911303	62.56	911301 + 901010	52.00	911301 + 901010	75.56
TBN 25, 65, 135 Wrenches	911501	39.00	911503	63.73	911501 + 901010	52.00	911501 + 901010	76.73
All QuickSet Screwdrivers	916001	39.00	916003	52.48	916001 + 901010	52.00	916001 + 901010	65.48
All Ergo-QuickSet Screwdrivers	960001	52.00	960003	65.88	960001 + 901010	65.00	960001 + 901010	78.88
TT100, 250 & 500 Dial Screwdrivers	917001	52.00	917003	65.22	917001 + 901010	65.00	917001 + 901010	78.22
TT50 Dial Screwdrivers	917001	52.00	917003	65.22	917001 + 901030	117.00	917001 + 901030	130.22
TAAMS Transmitters, TALS Transceivers			911993	174.79				
TAAMS Receivers, TALS UIB's			911983	260.37				
Rotating Switch Units			994403	45.61				
TCR, TCS, TCP & ADJ "Clicker" Wrenches	923101	52.00	923103	78.35	923101 + 901010	65.00	923101 + 901010	91.35
RTU	960501	52.00	960503	78.35	960501 + 901010	65.00	960501 + 901010	91.35
Industrial Wrenches	923501	104.00			923501 + 901020	130.00		
Dremometer	971101		971103	POA	971101 + 901020	POA		
All Production & PSE Screwdrivers >14cNm	915001	39.00	915003	44.43	915001 + 901010	52.00	915001 + 901010	57.43
Torque Brace	922101	147.79	922103	230.92				
Mechanical Analysers (one direction)	913301	82.33	913303	189.38	913301 + 901040	227.50	913301 + 901040	230.55
ETCA, ETCM, TM	913901	227.50	913903	POA	913901 + 901050	292.50		
ETX	960701	169.00	960703	POA	960701 + 901060	230.75		
SDX	960601	169.00	960603	POA	960701 + 901060	230.75		
ET.cal Compact	936301	156.00	936303	POA	936301 + 901050	221.00		
ET.cal Analysers 15 > 1000 N.m one way	936101	156.00	936103	POA	936101 + 901050	292.50		
ET.cal Analysers 15 > 1000 N.m both ways	936102	221.00	936105	POA	936102 + 901050	331.50		
ET.cal Analysers 3000N.m	936201	260.00	936203	POA	936001 + 901050	370.50		
QTC Analysers	936001	156.00	936003	POA	936001 + 901050	221.00		
TCM Closure Meters	919001	174.79	919003	373.17				
PETA CF2 Card	936601	141.08						
XB Static Transducers upto 500 N.m	936401	227.50			936401 + 901050	292.50		
XB Static Transducers over 500 N.m	936411	357.50			936411 + 901050	292.50		
FMT Transducers one way	936701	299.00			936701 + 901050	292.50		
FMT Transducers both ways	936702	516.95			936702 + 901050	292.50		
XR Rotary Transducers	936501	253.50			936501 + 901050	292.50		
Recal only - Static - up to 1000n.m.	923001	267.87						
Tohnichi Gauge	921001	193.70						
TSD (& DETS) Electronic Screwdrivers	920701	61.75			920701 + 901060	123.50		
TWD (& ETW DTW) Electronic Wrenches	920801	61.75			920801 + 901060	123.50		
E-Torc & Torcotronic Wrenches	971001	61.75	971003	POA	971001 + 901060	123.50		

POA = Price on Application

Note: A Payment of £21 (+ Carriage) Inspection, Diagnosis and Administration fee needs to be received before "un-repaired" tools are returned to Customers.

Ancillary Services - List Prices 2012

Services

	List Prices	
	£	€
Locking of Ratchet on Dial Wrench	32.94	42.83
Calibration of Dial Wrench to Extension Spanner	30.00	39.00
Marking of Part Number (per Tool)	10.00	13.00
Pre-Setting of Torque value (per Tool)	10.00	13.00
Certificate of Conformity to AQAP 4 Ed2 / BS EN ISO 9001:2008	51.47	66.91

Single scaled Dials

		List Prices	
		£	€
- Add to list price of 'standard' Product			
Dial Measuring Wrenches	Add	34.51	44.87
Dial Measuring Screwdrivers	Add	34.51	44.87
Torque Calibration Analysers	Add	52.89	68.75
Customised Scales for TCM	Add	91.64	119.14

Special Extension Spanners - List Prices 2012 - in GB£

Across Flat Size	Open Ended Square Drive Size				Ring (Box) Ended Square Drive Size				Flared (Crowfoot) Ended Square Drive Size			
	1/4"	3/8"	1/2"	3/4"	1/4"	3/8"	1/2"	3/4"	1/4"	3/8"	1/2"	3/4"
Up to 3/8", 10mm	£39.91	£43.36	£47.79	£51.73	£42.70	£46.04	£50.50	£54.44	£46.08	£49.71	£54.57	£56.80
7/16"-3/4", 11-19mm	£58.68	£61.13	£65.59	£69.53	£59.59	£62.94	£67.36	£71.34	£64.40	£68.01	£72.79	£74.45
13/16"-1 1/2", 20-38mm	£112.91	£115.24	£115.24	£123.58	£147.94	£148.24	£156.70	£161.56	£162.72	£166.45	£172.34	£215.42

Special Extension Spanners - List Prices 2012 - in Euro's

Across Flat Size	Open Ended Square Drive Size				Ring (Box) Ended Square Drive Size				Flared (Crowfoot) Ended Square Drive Size			
	1/4"	3/8"	1/2"	3/4"	1/4"	3/8"	1/2"	3/4"	1/4"	3/8"	1/2"	3/4"
Up to 3/8", 10mm	€ 51.88	€ 56.37	€ 62.13	€ 67.25	€ 55.51	€ 59.85	€ 65.65	€ 70.77	€ 59.90	€ 64.63	€ 70.94	€ 73.84
7/16"-3/4", 11-19mm	€ 76.28	€ 79.47	€ 85.27	€ 90.40	€ 77.47	€ 81.82	€ 87.57	€ 92.75	€ 83.72	€ 88.41	€ 94.63	€ 96.78
13/16"-1 1/2", 20-38mm	€ 146.78	€ 149.81	€ 149.81	€ 160.66	€ 192.32	€ 192.72	€ 203.71	€ 210.02	€ 211.54	€ 216.39	€ 224.05	€ 280.04

TERMS AND CONDITIONS OF SALE

1. INCORPORATION OF TERMS

All orders are accepted only on the following terms. Any terms or conditions put forward by the Buyer in conflict with these terms and conditions shall not be incorporated into the contract unless expressly accepted by the Seller in writing.

2. FORMATION OF CONTRACT

Any quotation submitted by the Seller is an invitation to treat not an offer. Any order for the Seller's goods shall constitute an offer and a contract shall come into existence if and when the Seller accepts the offer.

3. PRICES

Orders are accepted only on the basis that the actual price payable shall be that ruling at the date of despatch and quoted prices may be varied any time prior to the date of despatch. All prices quoted are ex. works and exclude carriage and V.A.T.

4. DELIVERY BY INSTALMENTS

Where goods are to be delivered by instalments prices shall be those ruling at the date of despatch of each instalment.

5. DESPATCH

5.1 All times given for despatch are estimates only and the Seller accepts no liability whatsoever for failure to comply with any such estimate.

5.2 Where goods, properly delivered under the contract, are not accepted by the Buyer, the Seller reserves the right to sell to a third party or store them for the Buyer at his expense.

6. CARRIAGE AND PACKING

6.1 Carriage is charged extra on all orders. The Seller's normal method of despatch is by Post or Carrier, but if requested special delivery can be arranged e.g. Parcel Force.

6.2 Where packing cases are charged a credit will be allowed if returned in good condition, carriage paid within one month of receipt.

7. DAMAGE OR LOSS IN TRANSIT

7.1 The Seller accepts no liability for Goods lost or damaged in transit.

7.2 Shortages must be advised in writing to the Seller and the Carrier within 5 days of delivery.

7.3 Non-delivery to be advised to the Seller within 14 days from receipt of the Seller's invoice.

8. RETURNS

Goods ordered in error and received back, in an un-used condition within 14 days from receipt will, at the company's discretion be credited less handling charge.

9. PAYMENT

The Buyer should make payment for the goods in full within 30 days of the date appearing on the Seller's invoice notwithstanding that delivery not have taken place. Property in the goods shall remain with the Seller until full payment has been received, see paragraph 11 below.

Interest at a yearly rate of 4% over the base rate for the time being and from time to time of Lloyds Bank plc will be charged on a daily basis on monies outstanding after the due date until the actual date of payment (as well after judgement as before).

10. MINIMUM ORDER VALUE

Orders below £100 net can only be actioned on cash with order basis. Pro-forma invoices will be supplied on request.

11. PASSING OF PROPERTY

11.1 All Goods shall be at the Buyer's risk from the time they leave the Seller's works.

11.2 Until full payment has been received by the Seller for all goods whatsoever supplied at any time by the Seller to the Buyer:-

11.2.1 Property in the Goods shall remain in the Seller.

11.2.2 Subject to 11.2.3 and 11.2.4 below the Buyer shall be at liberty to sell the Goods in the ordinary course of business on the basis that the proceeds of sale shall belong to the Seller to whom the Buyer shall account on demand provided that the Buyer shall have no authority to enter into any Contract of Sale on behalf of the Seller and any Contract of Sale shall accordingly be concluded in the name of the Buyer.

11.2.3 The Seller may at any time revoke the Buyer's power of sale by notice to the Buyer if the Buyer is in default for longer than 7 days in payment of any sum whatever due to the Seller (whether in respect of the Goods or any other goods supplied at any time by the Seller to the Buyer or for any other reason whatsoever) or if any Bill of Exchange Cheque or other negotiable instrument drawn or accepted by the Buyer in favour of the Seller is dishonoured on presentation for payment or if the Seller has bona fide doubts as to the solvency of the Buyer.

11.2.4 The Buyer's power of sale shall automatically cease if the Buyer commits any act of insolvency, which for the purposes of these terms and conditions, shall be deemed to include the passing of a resolution or the presentation of a petition for the winding up of the Buyer, the appointment of a receiver and/or manager or an administrator or administrative receiver over the whole or any part of the Buyer's undertaking and assets, the making by the Buyer of any composition with or the calling by the Buyer of any meeting of its creditors generally, and/or the levying of execution or distress on any of its assets and/or any of those acts formerly defined as 'acts of bankruptcy' section 1(1) of the Bankruptcy Act 1914 for the purposes of that Act and/or the presentation of a petition in respect of a bankruptcy order and/or an application for an interim order in connection with any proposals for a voluntary arrangement of the Buyer's affairs.

11.2.5 Upon determination of the Buyer's power of sale under 11.2.3 or 11.2.4 above the Buyer shall place the Goods at the disposal of the Seller who shall be entitled using only such force as may be necessary to enter upon any premises of the Buyer for the purpose of removing such Goods and to remove such Goods from the premises (including severance from the reality where necessary).

11.3 Where payment is made by means of a bill of exchange cheque or other negotiable instrument the Seller shall be deemed not to have received payment for the purposes of 11.2 above until the bill of exchange cheque or instrument has been honoured on presentation for payment notwithstanding that the Seller may have negotiated it and received value therefor.

12. TERMINATION AND SUSPENSION

Without prejudice to any rights and remedies available to it, the Seller shall be entitled, forthwith on written notice to the Buyer either to terminate wholly or in part the Contract and/or any other contracts with the Buyer or to withhold performance of all or any of its obligations under the Contract (and on the giving of such notice all monies outstanding from the Buyer to the Seller shall become immediately due and payable) if:-

12.1 Any sum owing to the Seller from the Buyer on any account whatsoever shall be unpaid after the due date for payment (in which event the Seller shall have a general lien for any such sum on all and any property of the Buyer in its possession);

12.2 The Buyer shall refuse to take delivery of or collect any of the Goods in accordance with the terms of the Contract;

12.3 The Buyer shall commit or be subject to any Act of Insolvency (as defined in sub-clause 11.2.4 above);

12.4 The Buyer shall commit any breach of any contract with the Seller;

12.5 The Buyer shall refuse to provide any security for credit as hereinafter provided; and/or

12.6 If in its absolute discretion the Seller considers the Buyer's credit status to be unsatisfactory.

The Seller shall be entitled to exercise its rights of termination or suspension hereunder at anytime during which the event or default giving rise thereto shall not have ceased or been remedied, and, in the event of any such suspension, the Seller shall be entitled to require, as a condition resuming performance under the contract, pre-payment of, or such security as it may stipulate for, the payment of any sum or sums due or to become due to it and/or to terminate as a result of the same event giving rise to the suspension. Termination of the contract or any other contract as aforesaid (for whatever cause) will not (save as otherwise expressly provided) affect any rights or obligations of the parties which are either expressly or by implication intended to continue after termination, and shall be without prejudice to the rights of either party accrued at the date of termination and/or accruing in respect of any breach of the terms hereof whilst such terms are in force.

13. CANCELLATION

Following acceptance as aforesaid by the Seller of the Buyer's order, no cancellation and/or suspension, either in whole or in part, may be made by the Buyer other than with the prior written consent of a director or manager of the Seller and upon terms that the Buyer shall indemnify the Seller in full against all loss (including without limitation loss of profit) costs (including without limitation the cost of all labour and materials used) damages charges and expenses incurred by the Seller as a result of the cancellation.

14. CONTINUITY OF PRICES AND SPECIFICATION

Due to a programme of continuous product development the Seller reserves the right to alter specifications and or prices without prior notice, although every effort will be made to give advance notification of any changes.

15. DISPUTES AND SET OFF

The Buyer shall not be entitled to withhold payment of any monies due to the Seller because of any disputed claim against the Seller.

16. FITNESS FOR PURPOSE

The Buyer is solely responsible for ensuring that all Goods are fit for the purpose for which it intends to use them.

17. GUARANTEE

17.1 The Seller will repair, or replace any Goods proving defective by reason of defective material or workmanship provided that:-

17.1.1 Written notice specifying such defect is given to the Seller within 24 months of delivery. Repaired items - 3 months

17.1.2 The defective Goods are promptly returned carriage paid to the Seller's works for inspection and on such inspection the Seller agrees them to be defective by reason of faulty material or workmanship.

17.1.3 The Goods are used correctly and in accordance with the Seller's instructions and are not subject to misuse.

17.1.4 No attempt is made by the Buyer or any third party to remedy any defect or otherwise tamper with the Goods.

17.1.5 That the Seller shall be under no liability until any monies due from the Buyer under the contract have been paid in full.

17.2 The guarantee contained in 17.1 does not include any items not manufactured by the Seller but the Seller will endeavour to secure for the Buyer the benefit of any guarantee given to it in respect thereof.

17.3 The Guarantee contained in this clause 17 is in place of all warranties, conditions and liabilities whatsoever implied by common law statute or otherwise all of which shall accordingly be excluded.

17.4 The Seller's liability is limited to replacement of defective goods under this clause 17 and the Seller and its employees shall not be liable to the Buyer or any third party for any injury, loss or damage of any kind whether direct or consequential and howsoever caused resulting from or arising out of or incidental to:-

17.4.1 Any negligence on the part of the Seller or its employees (except insofar as the same results in death or personal injury).

17.4.2 The Seller's performance of or failure to perform its obligations under the contract whether express or implied or:

17.4.3 Any defects in the Goods or:

17.4.4 Any advice given or representations made by the Seller or on its behalf in relation to the performance or use of the Goods.

18. EMPLOYEES

These Conditions are stipulated by the Seller on its own behalf and on behalf of all its employees, servants or agents and apply for the protection of all its employees, servants or agents as for the Seller.

19. THIRD PARTY CLAIMS

The Buyer shall indemnify the Seller in full against any liability whatsoever (including without limitation costs and any liability based on the negligence of the Seller and/or liability imposed in the Seller by virtue of Part 1 Consumer Protection Act 1987) which it may incur resulting from any claim made against the Seller by any third party, including without limitation any employee or agent of the Buyer or any subsequent buyer or hirer or other bailee of the Goods or any of them, arising or arisen directly or indirectly out of the performance and/or any non-performance and/or breach of the Contract and/or otherwise out of or connected with the manufacture and/or supply of the Goods or any of them.

20. FORCE MAJEURE

The Seller accepts no liability for delay or non-fulfilment of any term of the contract caused by force majeure, war, strikes, accident, fire scarcity of material or any other cause, not directly within the Seller's direct control.

21. GENERAL

21.1 It shall be the responsibility of the Buyer to ensure that all requirements applicable to the Seller, whether statutory, regulatory, municipal and/or otherwise howsoever, are duly complied with. It shall be a condition precedent to the performance by the Seller of its obligations under the Contract that all necessary licences, permits and consents shall have been obtained by the Buyer;

21.2 Without prejudice to the generality of the provisions below dealing with Exports, the obtaining of the relevant exchange control consents shall be a condition precedent of the performance by the Seller of any of its obligations under the Contract.

21.3 The Contract is personal to the Buyer, who shall not assign or in anyway part with the benefit thereof without the Seller's prior written consent.

21.4 Each and every obligation contained in these conditions shall be treated as a separate obligation and shall be severally enforceable as such notwithstanding the non-enforceability of any other such obligation;

21.5 If after the Contract a further contract is howsoever entered into between the Seller and the Buyer for the supply of goods, such contract shall be deemed to be entered into subject to these conditions. Any such contract shall be deemed to be separate and distinct from any other such contract and from the Contract, and no default by the Seller in respect of any one or more such contracts shall entitle the Buyer to withhold payment under any other such contract or under the Contract;

21.6 In these conditions, except where the context otherwise requires. the following words shall have the meanings set opposite each respectively:-

The 'Seller' MHH Engineering Co. Ltd., trading as -Torqueleader;

The 'Buyer' the person firm or company with whom or with which the Seller contracts subject to these conditions;

The 'Contract' the contract made or to be made between the Seller and the Buyer subject to these conditions;

The 'Goods' the articles, products and/or things (if any), including samples where relevant, the subject matter of the Contract

TERMS AND CONDITIONS OF SALE FOR EXPORT ORDERS

1. GENERAL CONDITIONS

Where the Goods are supplied for export from the United Kingdom, the provisions of the Seller's general conditions of sale shall apply unless altered by this or otherwise in writing by the Seller.

2. IMPORTATION

The Buyer shall be responsible for complying with any legislation or regulations governing the importation of the Goods into the country of destination and for the payment of any duties thereon.

3. SHIPPING

Unless otherwise agreed in writing between the Buyer and the Seller, the Goods shall be delivered:-

3.1 by Air Parcel Post - at cost to the Buyer;

3.2 by Air, Sea and Road shipments. Terms: Ex works, the Seller shall be under no obligation to give notice under section 32(3) of the Sale of Goods Act 1979.

4. MINIMUM ORDER VALUE

The Minimum Order Value for Goods is £200 Sterling (Nett).

5. PAYMENT

5.1 The payment terms are Sterling Cheque drawn upon a UK bank with order or confirmed Irrevocable Letter of Credit, all charges for the account of the Consignee, unless otherwise agreed in writing by the Seller;

5.2 The Seller reserves the right to insist upon full payment in advance for all orders of less than £1,500 net value.

6. DOCUMENTATION

The Seller reserves the right to charge for documentation.



Tannery Lane, Gosden Common Bramley, Guildford, Surrey, GU5 0AJ www.torqueleader.com

Telephone: +44 (0)1483 894476

Fax: +44 (0)1483 898536

Calibration Email: calibrate@torqueleader.co.uk

Repair Email: salesandrepairs@torqueleader.co.uk

Torqueleader is a partner in the Group

**TAKING THE RISK
OUT OF TIGHTENING**

CALIBRATION & REPAIR SERVICES ORDER FORM

Please complete and return this two sided form with your Torque Tool, marking the parcel:
“For the Attention of Angela Padfield – Calibration & Repair Services”

YOUR DETAILS:

Order Number	
Number of Tools being sent in	
Your Name	
Company Name	
Company Address including postcode	
Telephone Number	
Email Address	
Fax Number	
VAT Number	
Return delivery address including postcode (if different from above address)	

Customer Signature:

Date:

Please note that:

- (a) Work will not proceed without authority or an order number
- (b) An inspection/administration charge of £21.00 plus return carriage will be made for items returned not repaired/calibrated
- (c) Carriage charge of £12.95 for UK delivery address

Thank you for your order. Please contact us if you need further information or help

Side 1

Torqueleader is a registered trademark of MHH Engineering Co Ltd,
Registered in England No. 333313. Reg. Office as above. VAT Reg. No. GB 211 6880 79
Bankers: Lloyds TSB Bank Plc, Guildford GU1 3AG.

Sort Code: 30-93-74

GB£ Sterling: A/c No: 03784928

IBAN: GB 30 LOYD 30937403784928

Euro Bank: A/c No: 86159188

IBAN: GB 56 LOYD 30937486159188



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BS EN ISO
9001:2008



FM00363



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Telephone: +44 (0)1483 894476

Fax: +44 (0)1483 898536

Calibration Email: calibrate@torqueleader.co.uk

Repair Email: salesandrepairs@torqueleader.co.uk

Torqueleader is a partner in the Group

TAKING THE RISK OUT OF TIGHTENING

TOOL DETAILS:

Please complete the following information and return along with side 1 and your Torque Tool.

Description						
Serial Number						
Work Required:						
Certification Required:	UKAS		Torqueleader		Warranty	

Description						
Serial Number						
Work Required:						
Certification Required:	UKAS		Torqueleader		Warranty	

Description						
Serial Number						
Work Required:						
Certification Required:	UKAS		Torqueleader		Warranty	

Description						
Serial Number						
Work Required:						
Certification Required:	UKAS		Torqueleader		Warranty	

Description						
Serial Number						
Work Required:						
Certification Required:	UKAS		Torqueleader		Warranty	

Side 2

Torqueleader is a registered trademark of MHH Engineering Co Ltd,
Registered in England No. 333313. Reg. Office as above. VAT Reg. No. GB 211 6880 79
Bankers: Lloyds TSB Bank Plc, Guildford GU1 3AG.

Sort Code: 30-93-74

GB£ Sterling: A/c No: 03784928

IBAN: GB 30 LOYD 30937403784928

Euro Bank: A/c No: 86159188

IBAN: GB 56 LOYD 30937486159188



0632

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TORQUELEADER'S WORLDWIDE DISTRIBUTION

Torqueleader is a registered trademark of MHH Engineering Co. Ltd.

- Over the past seventy five years we have designed, manufactured and assembled Torque Tools in the **United Kingdom** using the latest technology that include our **unique slipping and breaking mechanisms**, which reduces the risk of incorrect tightening
- Our tools, which **Measure, Apply and Calibrate**, are used worldwide and are suitable for a variety of applications in **Manufacturing, Quality Control, Maintenance and Repair** across many Industries such as Automotive, Aerospace, Electronics and Military
- Owned by the Gedore Group, we have the strength of resources to invest for the future ensuring continued customer satisfaction

Worldwide commitment to quality of service

- Our commitment to our customers is second-to-none. Torqueleader products are available and supported throughout the world
- We have distributors in over 40 countries who are factory trained to give a full service and are able to recommend the best products to meet their customers' requirements

Worldwide distribution

Argentina	Czech Republic	India	New Zealand	Spain
Australia	Denmark	Iran	Norway	Sweden
Austria	Egypt	Ireland	Poland	Switzerland
Belgium	Estonia	Israel	Romania	Taiwan
Brazil	Finland	Italy	Russia	Thailand
Bulgaria	France	Japan	Singapore	Turkey
Canada	Germany	Korea	Saudi Arabia	UAE
Chile	Greece	Malaysia	Slovakia	UK
China	Hong Kong	Mexico	Slovenia	USA
Colombia	Hungary	Netherlands	South Africa	

For more details please visit us at www.torqueleader.com

Torqueleader is a registered trademark of MHH Engineering Co. Ltd.
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Torqueleader is a partner in the  **Group**

www.torqueleader.com

All information in this document is correct at time of going to print 01/12.
As part of its continuing development process Torqueleader reserves the right to alter specifications without prior notice.